UCDAVIS HEALTH

CME/GME Learning Management System Transition

Office of Continuing Medical Education Training Session 1

CME/GME Learning Management System Transition

- Introductions
- Housekeeping
 - Recording
 - -Use of Q&A
- Audience composition
- Train the Trainer Approach



CME/GME Learning Management System Transition

- Objectives
 - Describe why changing to a new system
 - Identify communication avenues to use during transition
 - Become familiar with system home page
 - Determine action items & next steps



Terminology in CloudCME

- System User = Coordinators, Administrators, Educators, Learners
- Faculty = Educator
 - e.g. Course Chairs, Co-chairs, Planners, Speakers, Moderators, Facilitators, etc.
- Learner = Anyone attending an educational activity

Note: An individual can have one or more of these roles. All roles apply to UCD employees, as well as guests external to UCD.



Why the change?

- Historically multiple systems
 - Will use this system with other course types (e.g. live, asynchronous modules, etc.)
- EEDS system in place since 2014
- UC CME Consortium change
- Future potential tie to other HealthStream products – e.g. Credentialing System



New System: CloudCME – General Thoughts

- New System = CloudCME
- Widely used by CME providers
- Semi-custom system
 - Robust system for CME providers
 - Newer technology = better data integrity
 - Like with any new technology...
 - Drives some changes to processes
 - Follow guides provided



Communication Avenues

- OCME Guidance Emails
- Timeline
- Updated Checklist (emailed 10/14/24)
- Q&A Document
 - Will be posted and updated on CloudCME Help Page routinely
- Training Guides (on Help page)
- Office Hours beginning 11/5/24
- Troubleshooting & Technical Issues
 - Form to submit for assistance
 Please use this to access the OCME team vs. emailing
 No direct access to vendor



CloudCME: An Initial Look

- UC Davis Health CloudCME Site
 - Soft opening 10/21/24
 - -URL: https://ucdavis.cloud-cme.com
 - -Imagery
 - Branding

LIVE DEMO



HealthStream-CloudCME Department Implementation/Transition Timeline

August 2024	October 2024		December 2024		Feb-July 2025
Phase I Step I: EEDS Document Retrieval (8/23/24 – 12/31/24		2/31/24) ates through /24) of 10/14) egin ing/Actions	Phase I Step I: EEDS Document Retrieval Continues (ends 12/31/24) Phase II – Faculty Training Continues Phase III – Final Transition Various Action Items Conti Office Hours Continue	n	Office Hours Continue
EEI Retu 12/3 Pha Buil thro (9/2	Cutover 10/10-10/13 se I Step I Continues: DS Document cieval (through 31/24) se I Step II d Session Templates pugh 1/10/25 in EEDS 20/24 to 5:00 p.m. 0/9/24)	CutoverSoft Open10/10-10/13week of 10/21EEDS Closes 12/1ntinues:Phase I Step I: EEDS Document Retrieval Continues (to 12/31/24)nPhase II: Training Continues Coordinator Session 4 with vendor (11/4/24 9:00 - 11:00 a.m.) and Faculty Training Continues		• GO LIVE 1/1/25 Phase IV: CLOUDCME GO LIVE (1/1/25 and ongoing) Office Hours Continue	
	ptember 24	November 2024		January 2025	

Checklist (pg1)



A			A structure
Completed	Start Date	Due Date	Action Item
	8/23/24	12/31/24	Retrieve needed documentation out of EEDS
Phase I Step I			
Completed	Start Date	Due Date	Action Item
	9/20/24	5:00 p.m. on	Create RSS session templates in EEDS for all activities
		10/9/24	through 1/10/2025
			AND
			Delete any session templates already created beyond 1/10/2025
Phase II: Train	ing		
Completed	Start Date	Due Date	Action Item
	10/15/24	11:00 a.m. to	Manager/Supervisor/Coordinator Training #1
		12:00 p.m.	
	10/16/24	2:00 p.m. to	(two options – select & attend one)
		3:00 p.m.	
			Departments train all internal UCD system users
			(MDs, Residents, Fellows, Clinicians, Coordinators, etc
	10/21/24	Complete by	to update/enter profile, consent and submit
		11/30/24	AND
			Departments train all internal UCD Educators
			(Course Chairs, Planners, Speakers, Moderators, etc.) to complete disclosure form in CloudCME
	10/22/24	11:00 a.m. to	Manager/Supervisor/Coordinator Training #2
	10/22/24	12:00 p.m.	Manager/Supervisor/Coordinator training #2
	10/23/24	2:00 p.m. to	(two options – select & attend one)
	10/23/24	3:00 p.m.	(two options - select a attend one)
	10/29/24	11:00 a.m. to	Manager/Supervisor/Coordinator Training #3
	10/20/24	12:00 p.m.	(two options – select & attend one)
	10/30/24	2:00 p.m. to	
		3:00 p.m.	
	11/4/2024	9:00 a.m. to	Manager/Supervisor/Coordinator Training #4 with Vend
_		11:00 a.m.	(one option only, 2 hours)
Phase III: Fina	l Transition It	ems	
Completed	Start Date	Due Date	Action Item
	10/16/24	No later than	Departments finalize and submit all 2024 sessions in
		EOD 12/6/24	EEDS for approval from CME if credit requested.
			(Speakers with conflicts must have presentation
			uploaded)
	11/5/24	All UCD	Departments train all learners on pairing mobile phone
		learners to	for texting attendance and downloading the CloudCM
		complete by	app for additional functionality
		12/31/24	1



Checklist - Next Action Items

- New Action Items beginning Monday 10/21
 - 1) All UC Davis Health Users
 - E.g. learners, educators, coordinators, supervisors, managers Sign in and complete profile (due 11/30/24)
 - See *Complete/Update Profile Guide* on Help Page
 - Key points:
 - If UCDH employee already an EEDS account they will have a skeleton profile. MUST still log in via SSO and complete.
 - If UCDH employee did not have an EEDS account Sign in via Kerberos and complete a profile
 - Everyone should consent at bottom of profile before submitting (critical for MOC credit on courses offering it)
 - 2) All UC Davis Health CME Educators Complete/Update Disclosure Form in CloudCME (due 11/30/24)
 - See *Complete/Update A Disclosure Guide* on Help Page
 - Two pathways:
 - Via Faculty Tab (when signed into Activity Portal)
 - Via Disclosure Tile (from home page)







Wrap-Up

- Updated Department Checklist
- Action Items in CloudCME (beginning 10/21/24 and due 11/30/24)
 - Completing/Setting Up Profiles with Consent
 - CME Educator Disclosures
- Action Item in EEDS
 - Document retrieval (due 12/31/24)
- Training Session #2
 - 10/22/24 at 11:00 a.m. OR 10/23/24 at 2:00 p.m.
 - Topic: Process Differentiation: Past to Future

